When it comes to managing your money and receiving financial aid refunds, you deserve choices! Suny Potsdam has partnered with Higher One to deliver refunds and to offer you smarter ways to manage that money. Here is a step-by-step guide to help you set up your refund delivery preference.

1. Visit PotsdamDebitCard.com and click "Get Started!"

2. Enter the Personal Code you received in the green envelope, then complete the requested information. The email address you use will serve as your login to the website.

Your login will be important to access the site later (viewing refund updates and history, changing your preference and more).
3. Make your selection.

4. Once your selection is made, you’ll be asked to complete your profile which includes creating your password for future access to the website.

5. The final step will depend on the choice you make.
   a. If you choose the OneAccount, you’ll complete the online account opening process by providing your personal information, so that we may verify your identity, creating a Personal Identification Number (PIN), then reviewing and agreeing to the Account Terms and Conditions, and Fee Schedule. Once completed your card will be activated for use as a Debit Mastercard® and linked to your account.
   b. If you choose to deposit to another account, you’ll be asked to provide your account number and routing number for your receiving account at another institution.
   c. If you choose paper check, you’ll verify the destination mailing address.

That’s it!

Have Questions?
Visit PotsdamDebitCard.com or get easy answers to your questions with EasyHelpSM—our self-service FAQ database available online.